

OUR MISSION

The Mission of East Central District Health Department is to complement community health services in order to make a positive difference in the quality of life to individuals and families.

The Mission of Good Neighbor Community Health Center is to work in collaboration with the community to increase access to primary preventative health care in order to improve the health of the community especially of the underserved and vulnerable populations.

OUR VISION

To improve the health and well-being of our community.

2016 ECDHD BOARD MEMBERS

Wendy Ramaekers - President
Michael Dvorak - Vice President
Miguel Godoy - Treasurer
Connie Peters - Secretary

Directors: Dr. Dana Bailey, Ralph Horacek, Tom Martens, Mary Staub, Dr. Robert Miller, Alan Rasmussen, and Jeffrey Bauman

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Miquel Godoy - Chairperson
Connie Peters - Vice Chairperson
Maria Gonzalez - Treasurer
Ed Wemhoff - Secretary

Directors: Teofila Janet Roman, Toribio Chavarria Peter Kibalya, and Noemi Arcos



CHIEF EXECUTIVE OFFICER REPORT

Will Rodgers
Interim Chief Executive Officer

Greetings,

The East Central District Health Department- Good Neighbor Community Health Center have experienced growth and change during 2016 and continues into 2017. We have exceeded our goal for patients served. Our baseline goal of 7,769 was exceeded by 938 for a total of 8,707. Quality of care and services provided have not suffered with improved access. This is evident in establishment of the TJC-The Joint Commission in credentialing our medical laboratory and with our 100% compliance with HRSA's 19 requirements.

Stewardship over the resources we have been entrusted with assures the sustainability of missions. Our auditors expressed a clean opinion for fiscal year 2016 and revenues for the year exceed expenditures.

As we grew in 2016 we prepared for further growth in 2017. We secured funding and financing to renovate a new site in Fremont. This project started in January and we opened the new site, in May of 2017. Good Neighbor Fremont offers a full range of medical, dental, and behavioral health services.

We are appreciative of the many community partners who have contributed to furthering our mission of improving the health of individuals, families and communities that we serve.

BEHAVIORAL HEALTH SERVICES IN SCHUYLER PUBLIC SCHOOL SYSTEM

Shelby Czarnick saw her first patient on August 31st, 2016 in the Schuyler School System.

Shelby Czarnick is a Provisional Mental Health Practitioner who assists students with counseling/therapy in the school setting and provides services for mental and behavioral health concerns, survivors of trauma, co-occurring disorders, and positive behavioral support. Shelby's counseling/therapy has been effective with many students and has helped them be successful in life and school in order to finish their education and have better quality of life. Payment for services has been many methods such as, self-payment, Region 4 Funding, and funds for services from CHI Health in Schuyler. Shelby has assisted a total of 24 middle school and high school students in 223 visits.



Shelby Czarnick



Good Neighbor Community Health Center

The Good Neighbor Community Health Center is one of nine FQHC's- Federally Qualified Health Centers in Nebraska. FQHC's provide comprehensive, preventative health, dental, and behavioral health care to persons of all ages, regardless of their ability to pay or health insurance status.

We provide cost effective comprehensive primary care services on a sliding fee scale for patients who would otherwise be unable to afford health care. We deliver a broad array of primary and preventative care services that include, screenings, diagnosis and

management of chronic illnesses such as diabetes, asthma, heart and lung disease, depression and cancer.

We offer support services such as transportation, bi-lingual interpretation, case management and health education to ensure patients are receiving the care they need.

Our Health Center provides:

- Family Medical Care
- Pediatrics
- Dental Care
- Behavioral Health Care
- OB/GYN/Reproductive Care
- Outreach and Enrollment services
- Immunizations
- Full-Service On-Site Pharmacy

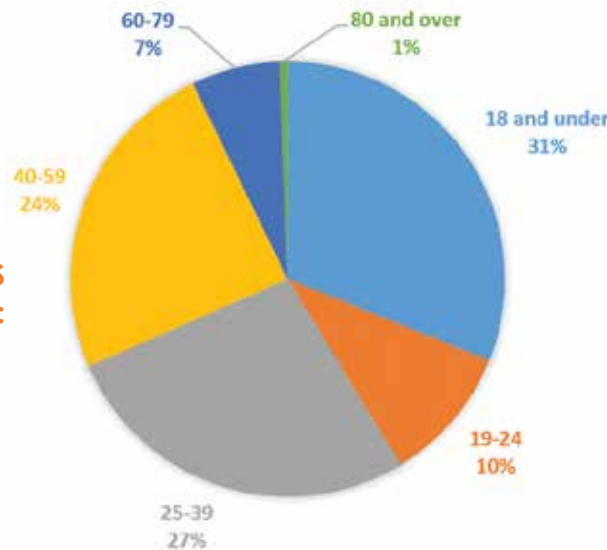
In 2016, GNCHC served 8,707 unduplicated patients.



Good Neighbor Dental clinic served 2,130 patients in 2016.



TOTAL NUMBER OF PATIENTS SERVED AT GNCHC IN 2016: 8,707



AGE GROUP	18 & Under	19-24	25-39	40-59	60-79	80+
# SERVED	2,707	888	2,365	2,120	577	50

The Good Neighbor Fremont site served 1,583 patients in 2016.

OUR BEHAVIORAL HEALTH CLINIC SERVED 1,020 CLIENTS IN 5,107 VISITS.

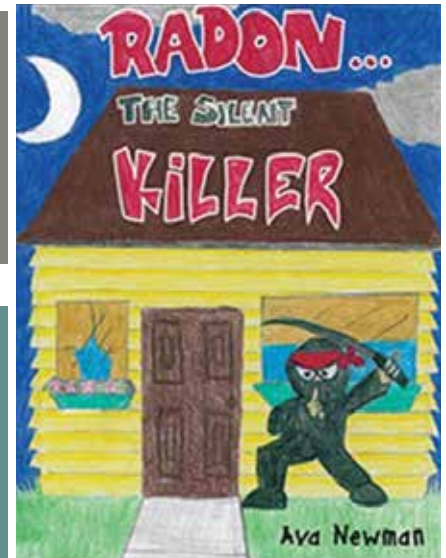


The 10 Essential Public Health Services

1.

MONITOR HEALTH STATUS

- 50% of homes in the district that were tested for Radon had high levels.
- There was one West Nile virus positive pool found in Columbus.



2.

DIAGNOSE AND INVESTIGATE

- Infectious Disease Surveillance program investigated 214 cases in 2016.
- 16% of school absenteeism was due to sickness during flu season.



3.

INFORM, EDUCATE AND EMPOWER

- **Health Literacy** - Our agency received the Health Literacy Champion award which is provided for formalizing health literacy efforts.
- Colorectal Cancer Screenings increased in 2016 to 34% from 3% last year.

4.

MOBILIZE

- The **Zero2Eight - Child Well Being Coalition**, began a new service in Colfax and Platte Counties called Community Response. Community Response is a system of supports and services for children and families. The system is used to strengthen families and build protective factors to prevent families from entering into higher-end systems of care such as child welfare and juvenile justice.
- Four schools were trained on utilizing CATCH (Coordinated Approach To Child Health) curricula which promotes school strategies to improve health and nutrition for students and staff.
- **PHER** - Public Health Emergency Response and ECDHD Response staff were trained on Emergency Preparedness processes.

5.

DEVELOP POLICIES AND PLANS

- ECDHD presented to the Columbus City Council on the results of a tobacco survey and on the health effects of tobacco. As a result, the council unanimously approved tobacco-free designated park areas in February of 2016.



The 10 Essential Public Health Services

6.

ENFORCE PUBLIC HEALTH LAWS

- A total of 49 alcohol compliance checks were completed on 25 different businesses in Platte County. These checks resulted in a 100% compliance rate. This means none of the businesses sold alcohol to a minor.
- In 2016, 41 out of 44 businesses were found to be compliant with the law regarding in terms of not selling tobacco to minors.

7.

LINK TO HEALTH SERVICES

EDN - The Early Development Network serves families who have a child within the birth to three year age range, that are not developing typically and assists families in accessing local and state services to meet their family's needs. EDN has 150 new referrals for their services in 2016 and made 910 visits with all of their families.



8.

ASSURE COMPETENT PUBLIC HEALTH WORKERS

Employees were provided with a variety of training opportunities in 2016 in order to develop public health competencies. A few of the trainings were:

- Public Health Association of Nebraska (PHAN)
- Blood Borne Pathogens Training
- National Association of County and City Health Officials Training (NACCHO)
- Healthy Homes
- Emergency Preparedness Summit



9.

EVALUATE

- **TJC** - The Joint Commission Accreditation
- **PHAB** - Public Health Accreditation Board Accreditation
ECDHD was the 1st local health department in the State of Nebraska to receive PHAB Accreditation.

PHAB

Advancing
public health
performance

10.

RESEARCH

Two groups of University of Nebraska Medical Center students spent time at ECDHD in 2016 as part of an inter-professional rural rotation project. The first group researched best practices for raising tobacco tax and age of purchase policies and the second group followed up by creating and distributing a community survey to gauge the public's acceptance of such policies.

PHAB - Public Health Accreditation

The East Central District Health Department became PHAB Accredited in March of 2016. ECDHD became the 1st local health department in the State of Nebraska to become PHAB Accredited!

What is Public Health Accreditation?

The measurement of health department performance against a set of nationally recognized, practice-focused and evidence based standards.

PHAB's public health department accreditation process seeks to advance quality and performance within public health departments. Accreditation standards define the expectations for all public health departments that seek to become accredited.

PHAB was developed due to the desire to improve service, value and accountability to stakeholders.



We did it!

GNCHC Received Perfect Score - 19 out of 19

Community Health Center (CHC)'s existence in U.S. history, started during President Lyndon B. Johnson's initiatives in the early 1960's. The first two "Neighborhood Health Centers" were in Boston, Massachusetts and Mound Bayou, Mississippi which were approved in 1965.

Today, there are more than 1,400 health center organizations with more than 9,800 locations in communities across the country and can be found in all 50 states and U.S. territories. CHC's serve as primary medical homes for over 25 million people in 9,800 rural and urban communities across America. ("About Our Health Centers - NACHC", 2017).

Good Neighbor Community Health Center received a **PERFECT SCORE** and met all **19** requirements as a Community Health Center. Our Health Center demonstrated compliance with the following requirements:

1. Assessment of Needs of Our Service Population
2. Required and Additional Health Services
3. Staffing Requirements
4. Accessible Hours of Operations and Locations
5. After Hours Coverage
6. Hospital Admitting Privileges and Continuum of Care
7. Sliding Fee Discounts
8. Quality Improvement/Assurance Plan
9. Key Management Staff
10. Contractual/Affiliation Agreements
11. Collaborative Relationships
12. Financial Management and Control Policies
13. Billing and Collections
14. Budget Development
15. Program Data Reporting Systems
16. Scope of Project
17. Board Authority
18. Board Composition
19. Conflict of Interest Policy



A site visit team consisted of experts in clinical, financial, administrative, and governance. The team spent three days reviewing compliance with the 19 requirements listed above.

Reference: About Our Health Centers - NACHC. (2017). NACHC. Retrieved 7 June 2017, from <http://www.nachc.org/about-our-health-centers>.



Nebraska WIC Program

WIC's mission is to safeguard the health of low-income women, infants, and children up to age five who are at nutrition risk by providing nutritious foods to supplement diets, information on healthy eating and referrals to health care.

Our WIC clinics served 2,924 unduplicated participants with 16,172 visits in 2016. WIC not only provides checks for healthy foods at no cost, but also nutritional information and breastfeeding support.

Do you qualify for WIC services? Contact our WIC clinic to find out. WIC Clinic: 402-564-9931



EARLY DEVELOPMENT NETWORK

Early Development Network (EDN) serves families who have a child within the age of birth to 3 years of age who are not developing typically. EDN is a free service to any family regardless of income. EDN assists families in accessing services and resources in order to meet the family's needs.

EARLY DEVELOPMENT NETWORK SERVED 240 PARTICIPANTS WITH 910 VISITS IN 2016.

ECDHD IMMUNIZATION PROGRAM

Our Immunization Program provides child vaccinations through VFC-Vaccines For Children program as well as through private insurance. Our adult vaccine program is available for patients who are uninsured or underinsured. The immunization clinic also offers vaccines required for traveling abroad. Our ECDHD Immunization clinic provided over 1400 vaccines to over 600 children. A total of 3074 individual vaccines were administered to both children and adults in 2016.

A total of 3,074 individual vaccines were administered to both children and adults in 2016.

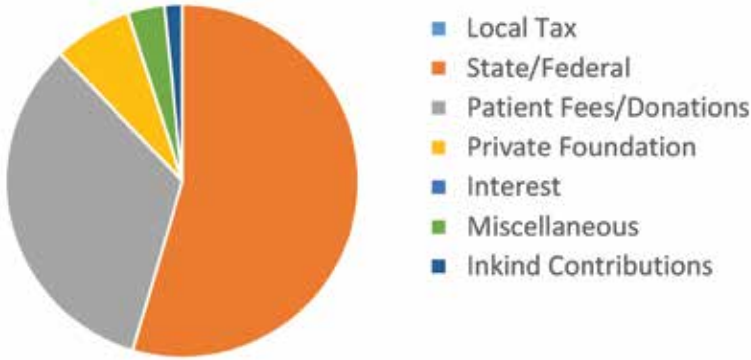


FECDHD/GNCHC 2016 FINANCIAL

Prsrt STD
ECRWSS
US Postage
PAID
Columbus, NE
Permit No 500

Local
Postal Customer

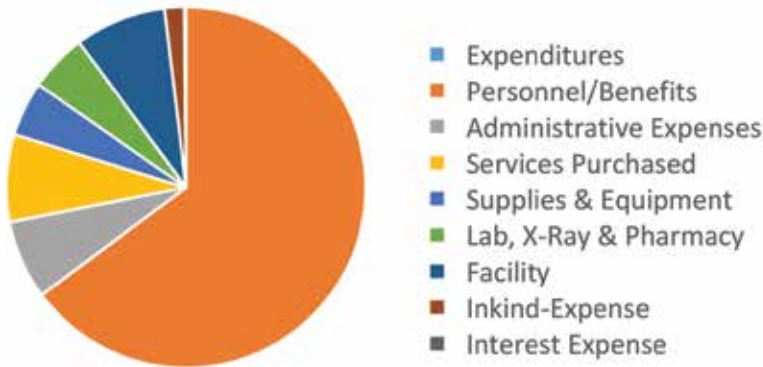
REVENUE



Local Tax	\$ -	0.0%
State/Federal	\$ 5,024,362	54.6%
Patient Fees/Donations	\$ 3,065,411	33.3%
Private Foundation	\$ 661,431	7.2%
Interest	\$ 681	0.0%
Miscellaneous	\$ 308,191	3.3%
Inkind Contributions	\$ 150,194	1.6%

Total Revenues \$ 9,210,270 100%

EXPENDITURES*



Personnel/Benefits	\$ 5,390,291	64.9%
Administrative Expenses	\$ 586,552	7.1%
Services Purchased	\$ 651,946	7.8%
Supplies & Equipment	\$ 407,014	4.9%
Lab, X-Ray & Pharmacy	\$ 433,104	5.2%
Facility	\$ 679,601	8.2%
Inkind-Expense	\$ 150,194	1.8%
Interest Expense	\$ 11,735	0.1%

Total Expenditures \$ 8,310,437 100%

* Expenses do not account for Building Depretiation and capatilzed equipment

East Central District Health Department

For Radon Test Kits, Colon Cancer Screening Kits, Environmental Health, Tobacco and Youth Substance Abuse Prevention, Health Promotion and Education, Public Health Emergency Response

Call
402-563-9656

WIC - Women, Infants and Children:

Columbus Office 402-564-9931
Schuyler Office..... 402-352-4221
Boone and Nance Office..... 402-395-3248

Early Development Network:

402-564-4497 or Toll Free 800-564-2805

Good Neighbor Community Health Center

For appointments with Medical, OB, Dental, Behavioral Health and Immunization Clinics

Call
402-562-7500

or
Toll Free 1-866-466-9339

GNCHC Patient Records Online Service:

The Patient Portal link is located on our website:
www.ecdhd.ne.gov

After Hours Phone Number for Medical Advice:

1-855-501-4676

Our Columbus Address:

4321 41st Ave., PO Box 1028, Columbus, NE 68602

Good Neighbor Fremont

2740 N. Clarkson Street, Fremont, NE 68025

402-721-0951

This institution is an equal opportunity provider and employer.

Good Neighbor Foundation

For information on giving a donation you may call 402-562-8951 or mail your donation to 4321 41st Avenue, PO Box 1028, Columbus, NE 68602